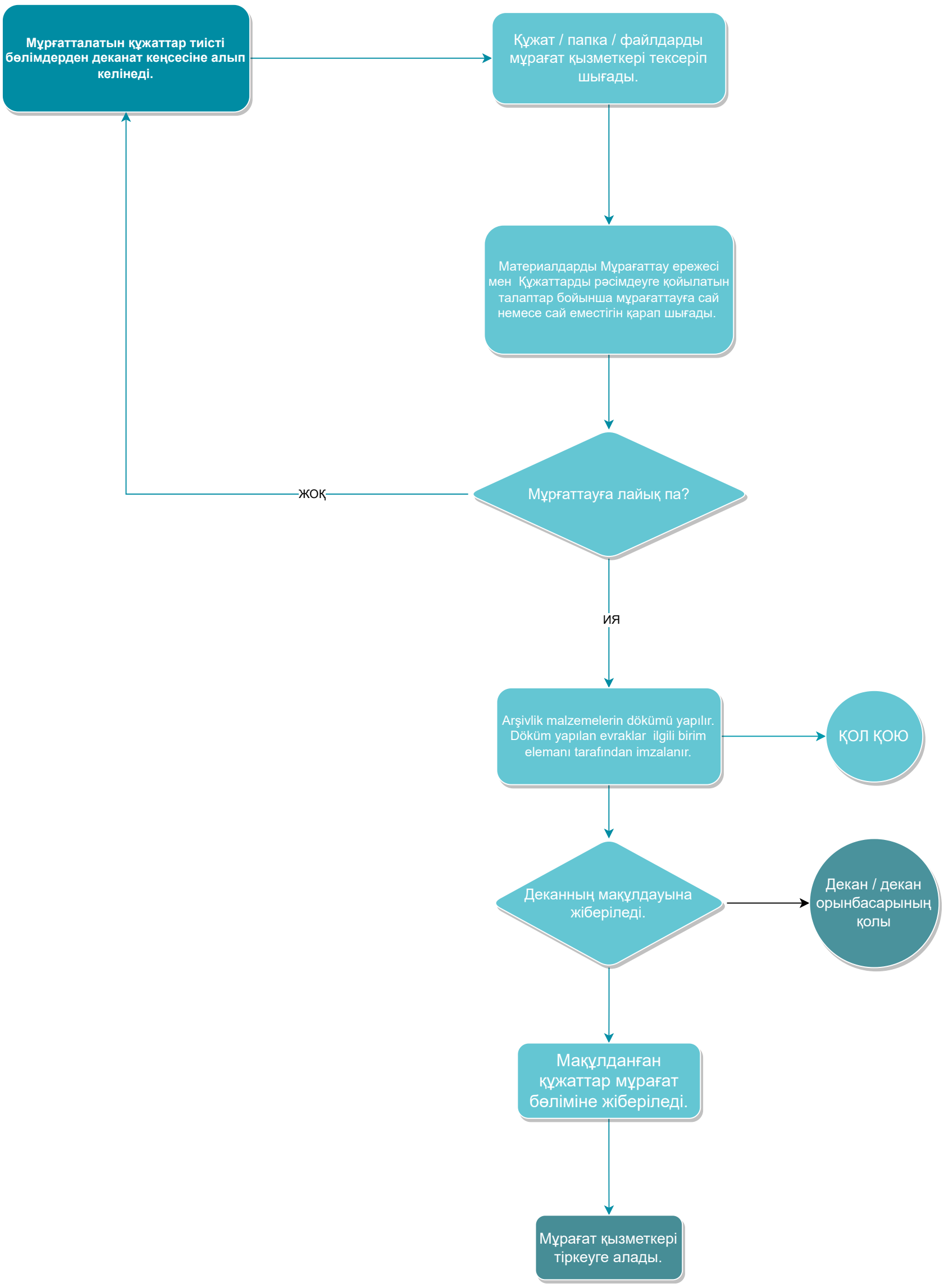МҰРАҒАТТАУ ІСІ БОЙЫНША ПРОЦЕСТЕР